Pre-Arrival Guide

A Pre-Arrival Guide For International Students

create your world
www.wintec.ac.nz
Welcome to Wintec

We’re looking forward to meeting you in person!

We’ve put together some information to help prepare you for study and student life in Hamilton, New Zealand.

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PRE-ARRIVAL INFORMATION

Accommodation
It is important for you to find accommodation before you arrive in New Zealand. The International Centre team can help you find accommodation, or you can choose to find your own. To learn more about the accommodation options in Hamilton click on the link below:
www.wintec.ac.nz/international/living-and-studying-in-new-zealand/accommodation

What To Bring
If you are going to study and live in New Zealand, you may feel unsure as to what you should pack and what you will need. You can buy almost everything you need in New Zealand at a good price, so we recommend you do some shopping once you arrive to replace items that are not worth paying to ship across the ocean. Click below for packing tips:
https://aewintecsitefinity.blob.core.windows.net/sitefinity-storage/docs/default-source/internationaldocs/international_packing_tips.pdf

Airport Transfer
To ensure you have the best start to your time in New Zealand, Wintec can arrange transfers from the Airport direct to your place of accommodation. To learn more about the transportation options click on the link below:
www.wintec.ac.nz/international/living-and-studying-in-new-zealand/transport-driving

Under 18s
As required by the Code of Practice for Pastoral Care of International Students and Wintec Policy, under 18 students must live in Wintec approved accommodation, with parents or a designated caregiver which means under 18 students will not be allowed to rent a flat/room/house apartment or live on their own. The International Centre will meet with each student quarterly to ensure that they are happy with their accommodation arrangement and life in New Zealand. To read the Under 18 guidelines click the link below:
www.wintec.ac.nz/international/studentsupport/under-18s-parent-information
PRE-ARRIVAL CHECKLIST

☐ Letter of Offer from Wintec and receipts for payment of tuition and accommodation fees

☐ Other official identification such as driver’s licence, national ID card, medical records and any other essential information

☐ Credit card(s) and/or traveller cheques and some New Zealand currency for when you first arrive

☐ Receipts of your belongings, for example laptop, camera, etc. This will make it easier for you to claim on insurance if these get lost, stolen or damaged

☐ Insurance documents (in English)

☐ Photos of family and home (optional)

☐ National costume or any other traditional items so that you can participate in our multi-cultural days or other cultural events

☐ Laptop computer and cellular phone with roaming access (optional)

☐ World-wide electrical plug adapter for New Zealand

☐ Appropriate clothing and personal items

Arriving into New Zealand
When you leave the plane, you will make your way to the passport control point. You will need to have the following documents ready:
• Passport
• Completed passenger arrival card
Once processed, you may proceed to baggage reclaim to collect your bags.

What NOT to bring with you:
New Zealand has very strict border control laws. New Zealand Customs staff will x-ray your luggage, and your bags will be checked by customs dogs for food and drugs. Do NOT bring the following with you:

• Any food that is cooked, uncooked, fresh, preserved, pickled, dried or packaged - this includes fruit, seeds and airline snacks. This can include animal or vegetable products that you are bringing in for medical reasons, or herbs and spices used for cooking.

• Illicit drugs and any equipment used to take drugs e.g. pipes (please note: prescription medicine is allowed but these must be for you and you must have a letter from your doctor with you)

• Firearms, weapons and/or flammable goods (e.g. lighters, pressurised canisters)

• More than NZ$10,000 in foreign currency
ORGANISING YOURSELF ON ARRIVAL TO NEW ZEALAND

Banking
When you arrive you should open a New Zealand bank account. It is safer than keeping cash on you. A basic account can be opened with a small deposit e.g. $100, your passport and proof of address in Hamilton. There are a number of banks close to Wintec.

New Zealand’s five largest banks are:

- ANZ  
  www.anz.co.nz
- Westpac  
  www.westpac.co.nz
- ASB  
  www.asb.co.nz
- BNZ  
  www.bnz.co.nz
- Kiwibank  
  www.kiwibank.co.nz

Cost of Living
New Zealand uses the New Zealand dollar (NZ$ or $) as currency. You should arrive in New Zealand with some New Zealand dollars in mixed notes ($5, $10 and $20 notes) as credit cards and traveller’s cheques are not accepted by all stores. Prices for typical items are shown in the table:

<table>
<thead>
<tr>
<th>Item</th>
<th>Cost (NZ$)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cup of coffee</td>
<td>$3.50-$5.00</td>
</tr>
<tr>
<td>Can of Coke</td>
<td>$1.50</td>
</tr>
<tr>
<td>Sandwich</td>
<td>from $4.00</td>
</tr>
<tr>
<td>Pair of jeans</td>
<td>$150.00</td>
</tr>
<tr>
<td>Ticket to an international concert</td>
<td>$80.00</td>
</tr>
<tr>
<td>Movie ticket</td>
<td>$12.00-$17.00</td>
</tr>
<tr>
<td>Ticket to a major sporting event</td>
<td>from $35.00</td>
</tr>
<tr>
<td>Pair of branded sports shoes</td>
<td>$150.00</td>
</tr>
</tbody>
</table>

We have more information on our website:
Health & Wellbeing
Wintec has Health Service Centres located at Hamilton City Campus and Rotokauri Campus. The health services are available for both Wintec students and staff. For a list of offered services click on the link below: [www.wintec.ac.nz/student-life/support-services/health-services](http://www.wintec.ac.nz/student-life/support-services/health-services)

Security & Insurance
New Zealand is a safe country, and security staff patrol Wintec buildings and facilities 24 hours a day, seven days a week. For more information about Security at Wintec click on the link below: [www.wintec.ac.nz/student-resources/getting-around-campus](http://www.wintec.ac.nz/student-resources/getting-around-campus)

You **MUST** have insurance while you are in New Zealand. This is an Immigration New Zealand requirement and the insurance must cover you from the time you arrive in New Zealand, until one week after the end of your visa.

For more insurance information click on the link below: [www.wintec.ac.nz/international/how-to-apply/insurance](http://www.wintec.ac.nz/international/how-to-apply/insurance)

Transportation
If you want to buy a car in New Zealand, you need to have a New Zealand-recognised driver’s license and ensure that your vehicle is insured. For more information on Driving in New Zealand, go to: [www.nzta.govt.nz/safety/driving-safely/visiting-drivers/](http://www.nzta.govt.nz/safety/driving-safely/visiting-drivers/)

Hamilton also offers a public bus service. For more information visit [www.gobus.co.nz](http://www.gobus.co.nz) or download the Transit realtime app free from the [App Store](http://AppStore) or [Google Play](http://GooglePlay)

Note: Rotokauri Campus or Hamilton Gardens Campus are not within walking distance to the City Centre. There are bus services that travel to these campuses from the City Transport Centre.

Work while you study
Your visa label will tell you if you are allowed to work in New Zealand. If your visa allows you to work, you may work up to 20 hours per week during the semester and full-time during the summer vacation (December-January). The current adult minimum wage is $16.50 before tax and applies to all employees aged 16 and over. The Student Life Team will be able to assist you with CV writing, job interview skills and job search advice. Contact them at careers@wintec.ac.nz.
Shopping

*Shopping malls & districts*
Centre Place  [www.centreplace.co.nz](http://www.centreplace.co.nz)
Westfield Chartwell  [www.westfield.co.nz/chartwell](http://www.westfield.co.nz/chartwell)
The Base  [www.the-base.co.nz](http://www.the-base.co.nz)

*Electricity and accessories*
New Zealand uses 220-240V AC, 50 Hz which is the same as Europe and Australia. Adapters, electronics and small appliances can be purchased at the following stores:
Noel Leeming  [www.noelleeming.co.nz](http://www.noelleeming.co.nz)
JB HIFI  [www.jbhifi.co.nz](http://www.jbhifi.co.nz)
Harvey Norman  [www.harveynorman.co.nz](http://www.harveynorman.co.nz)

*Supermarkets*
There are a several supermarkets close to Wintec:
Countdown  [www.countdown.co.nz](http://www.countdown.co.nz)
Pak’NSave  [www.paknsave.co.nz](http://www.paknsave.co.nz)
Wellmart Chinese Supermarket
Garden Fresh Asian Supermarket
New Save Asian Supermarket
Firdaus Halal Meats (Butcher Shop)
Ilam Halal Meats (Butcher Shop)

*Household Goods*
If you need to purchase household items such as kitchenware, blankets & bedding, we recommend the following outlets:
K-Mart  [www.kmart.co.nz](http://www.kmart.co.nz)
The Warehouse  [www.thewarehouse.co.nz](http://www.thewarehouse.co.nz)
Briscoes  [www.briscoes.co.nz](http://www.briscoes.co.nz)
YOUR FIRST DAY ON CAMPUS

Welcome to Wintec!

We know you’ll be excited to explore your new surroundings. We’ve put together a checklist for your first day to ensure you have the best start.

What to bring on your first day

☐ This checklist
☐ Your passport
☐ Your address - where you will be living in New Zealand
☐ A campus map
☐ A backpack or carry bag
☐ Your mobile phone

On your first day on campus, you must do the following:

☐ Visit the Enrolment Centre to complete your enrolment and select your study modules.
  Located: A Block, City Campus / Student Hub, Rotokauri Campus
☐ Visit the International Centre and meet the Student Support team.
  B Block, City Campus.
☐ Attend International Student Orientation (compulsory)
☐ Attend your class induction

If you do not have a New Zealand Sim Card, you can come to us for a free one. Visit the student enrolment centre for more information.
EXPLORING NEW ZEALAND

New Zealand is full with exciting things to do. The hardest part of planning your experience in New Zealand will be deciding which to do first!

More information about the wonders on offer in New Zealand can be found on the official travel website: www.newzealand.com/int/

Learn how to keep yourself safe outdoors in New Zealand: www.newzealand.com/int/feature/safety-in-the-outdoors/

WHAT’S ON - HAMILTON

Hamilton is New Zealand’s largest inland city and within an hour’s drive to some of the most amazing regional destinations.

Local Events & Activities

Wintec International Student Events
www.wintec.ac.nz/international-events

Wintec International Student Facebook Group
www.facebook.com/groups/wintec.international.students/

Wintec Events for all Students
www.wintec.ac.nz/student-life/student-events

Visit Hamilton
www.visithamilton.co.nz/whats-on

Eventfinda
www.eventfinda.co.nz

Hamilton Waikato Tourism
www.hamiltonwaikato.com
INTERNATIONAL STUDENT POLICIES

New Zealand Education Providers, like Wintec have an important responsibility for International Students’ welfare. Wintec observes and is bound by a range of policies that affect you. For a list of all Wintec policies, related forms and Code of Practice information can be found below:

**Wintec Forms & Policies**

**Code of Practice**
[www.wintec.ac.nz/international/code-of-practice](http://www.wintec.ac.nz/international/code-of-practice)

**International Student Wellbeing Strategy**

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**EMERGENCY CONTACTS**

**24/7 Emergency Services**
Police, Ambulance, Fire Phone: 111

**Hamilton Police Station**
6 Bridge Street, Hamilton Central
Phone: 07 858 6200

**Wintec International Centre**
Office Hours: 8.30am-4.30pm
Phone: 07 834 8800 ext 7778

**Wintec Security**
Phone: 0800 852 900

**Wintec International Centre**
24/7 After Hours Emergency:
Phone: 021 703 730

**Wintec Student Apartments**
Phone: 021 826 558

**Embassies in New Zealand**