

New Zealand Diploma in Information Technology Technical Support (Level 5)

Incorporating the New Zealand Certificate in Information Technology (Level 5) BI1606

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|--------------|-----------------------------------|-----------------|-----------|
| Wintec code: | BI1607 | MoE: | NZ2596 |
| Level: | 5 | Credits: | 120 |
| Owner: | Centre for Information Technology | Effective Date: | July 2022 |

These regulations should be read in conjunction with the Institute's Academic Regulations.

1. Admission and Entry

1.1. Candidates can gain entry to this programme by meeting one of the following criteria:

- a) Based on NZ high school achievement (secondary school study):
 - 40 credits at NCEA Level 2 including 10 Literacy credits at NCEA Level 2, and 10 Numeracy credits at NCEA Level 1; or
 - a recognised equivalent; or
- b) Based on study completed at a NZ tertiary institution
 - A relevant qualification at NZQF Level 3; or
 - A recognised equivalent qualification; or
- c) Based on Discretionary Entrance

Applicants who do not meet any of the entry options stated above, and think they have what it takes to complete this programme, can apply for 'Discretionary Entrance'. The application is based on the applicant's ability to demonstrate a likelihood to succeed in the programme. The decision is at the discretion of the Head of School/Centre Director or their delegate. The ability to progress into further study depends on how successful the applicant is within the programme they apply and are accepted into under 'Discretionary Entrance'.

1.2 Selection Criteria

An interview process will be available on application to determine whether any specific support is required and to ensure students are well informed about the programme.

1.3 English Language Requirements

Candidates who have English as a second language are required to have an International English Language Test System (IELTS) score of 5.5 in the academic band, with no individual band score lower than 5.0; or equivalent.

Programme Regulations for:

2. Transfer of Credit
 - 2.1 100% transfer of credit is available for this programme (both formal transfer of credit and recognition of prior learning).
 - 2.2 Candidates who have successfully completed the New Zealand Certificate in Information Technology (Level 5) may apply for full credit recognition of that qualification for entry into this programme.
3. Programme Requirements
 - 3.1 Every candidate for the New Zealand Diploma in Information Technology Technical Support (Level 5) shall to the satisfaction of the Academic Board follow a programme of study for a period of normally not less than one semester.
 - 3.2 Each candidate's programme will comprise all modules as listed in Section 6 of these regulations, totalling a minimum of 120 credits.
4. Completion of the Programme
 - 4.1 A candidate may take up to two years to complete this programme, unless an extension is granted by special permission of the Centre Director, or designated equivalent.
5. Award of the Qualification
 - 5.1 Candidates who successfully complete the requirements of this programme will be eligible to be awarded the New Zealand Diploma in Information Technology Technical Support (Level 5).
6. Schedule of Modules

Note: no value in the pre/co-requisite columns means there are no pre/co-requisites for that module.

| Module Code | Module Name | Level | Credits | Pre-Requisites | Co-Requisites | Assessment Standard |
|-------------|---|-------|---------|----------------|---------------|---------------------|
| COMP501 | Information Technology Operations | 5 | 15 | | | N/A |
| COMP502 | Fundamentals of Programming and Problem Solving | 5 | 15 | | | N/A |
| COMP506 | Interactive Digital Media | 5 | 15 | | | N/A |
| INFO507 | Fundamentals of Information Systems | 5 | 15 | | | N/A |
| COMP503 | Introduction to Networks | 5 | 15 | | | N/A |
| COMP504 | Operating Systems and System Support | 5 | 15 | | | N/A |
| INFO503 | Database Principles | 5 | 15 | INFO507 | | N/A |
| INFO504 | Technical Support | 5 | 15 | | | N/A |